Agenda

NOTICE OF PUBLIC MEETING

A MEETING OF THE ANIMAL CARE SERVICES ADVISORY BOARD WILL BE HELD AT The Animal Care Services Facility, 4710 State Highway 151, San Antonio, TX 78227

On Wednesday, November 17, 2010 AT 6:30 PM TO CONSIDER THE FOLLOWING MATTERS: ANIMAL CARE SERVICES ADVISORY BOARD MEETING Sallie Scott, Chair

At any time during the Animal Care Services Advisory Board Meeting, the Board may meet in Executive Session regarding any of the matters posted below in compliance with the Texas Open Meetings Act (Attorney-client, Personnel, Security, Real Estate) under Chapter 551 of the Texas Government Code.

- 1. Call to Order
- 2. Remarks from Chair Sallie Scott 2 min

CONSENT AGENDA, ALL TO BE DISCUSSED AND VOTED ON AT ONCE:

- 2. Approval of Meeting Agenda
- 3. Approval of minutes from October 20, 2010 Animal Care Services Advisory Board Meeting.

REGULAR AGENDA

- 4. ACS Employee of the Month presented by Gary Hendel, ACS Director
- 5. Citizens to be Heard
- 6. Committee/Standing Committee Announcements
 - a. Selection of Walk-through participants for next inspection of Main Facility
 - b. Selection of Walk-through participant for Southside Facility
 - c. Walk-through Report for Main Facility presented by John Bellett, 5 min
 - d. Walk-through Report for Southside Facility presented by Sallie Scott 5 min
- 7. Subcommittee Reports
 - a. Operations presented by Rita Braeutigam 5 min.
 - b. Adoption-Live Release Committee Status Report presented by Rita Braeutigam, 5 min
- 8. Friends of Animal Care Services Report presented by Sallie Scott, President. 5 min
- 9. Consortium of Partners Report presented by Gavin Nichols, San Antonio Area Foundation 10 Min. Report regarding consortium's community education and awareness campaign on pet owner responsibility, including spay and neutering; reduction of stray and homeless animals; best practices of animal care organizations; implementation of public policy and ordinances; fundraising; and the fostering of further development of consortium partners.
- 10. Alamo Area Partners for Animal Welfare Report presented by Deanna Lee, President 5 Min
- 11. Special Presentation Adoption program, procedures and process improvements
- 12. Director's Report presented by Gary Hendel, ACS Director 10 Min. ACS personnel information; ACS media contacts and coverage of ACS issues; Veterinary Manager's report; Financial report by staff regarding ACS revenue collected, expenditures and donations.

DISABILITY ASSISTANCE NOTICE

This meeting site is accessible to persons with disabilities. Parking is available. Auxiliary Aids and Services are available opon request Interpreters for the Deaf must be requested forty-eight [48] hours prior to the meeting). For Assistance, Call (210) 207-7245 Voice/TTY.

Esta reunión es accesible a personas incapacitadas. Se hará disponible el estacionamiento. Equipo y servicios adicionales (interpretes para los sordos) se harán disponibles

si se pide con cuarenta y ocho (48) horas de anticipación a la reunión. Para asistencia llame al (210)207-7245 por voz/servicio de TTY.





City of San Antonio Animal Care Services Meeting Minutes

DAY:

10/20/10

TIME:

6:30 pm

LOCATION:

ACS - 4710 State Highway 151

Members Present:

Sallie Scott-Chair, Bill White, Pamela Cravets Hernandez, Carole Abitz, Rita Braeutigam, Mona Thaxton, John Bellett, Charles Pruski, Dr. Shannon Espy, Gary Hendel-ACS Director, Erik Walsh-Assistant City Manager

Members Absent:

David Garza, Randy Murdock

1 Call to Order

Meeting was called to order at 6:38 pm by Sallie Scott. There is a quorum present.

Erik Walsh is introduced as the new Assistant City Manager presiding over the Advisory Board by Sallie Scott

Erik Walsh – I've been with the City for 16 years and I'm looking forward to working with the Board, Gary, Vincent, and the staff. Sallie, the City Manager, and I spent a little time talking last week, and I will be working with Gary and staff to assure the Brackenridge project gets on track and stays on track. I plan to work on Policies over the next 12 months as it goes back to the Strategic Plan. I noticed Sallie Scott was present during a number of the budget meetings and I realized the type of involement from the Board assisted in getting an additional \$250,000 during the budget. I look forward to working with you guys.

2 Consent Agenda

Rita Braeutigam – Motion to accept the Consent Agenda, Pamela Cravets 2nd the motion. All members in favor

3 Approval of Minutes

John Bellett – Motion to accept the Minutes with the changes, Rita Braeutigam 2nd - All members in favor

4 Employee of the Month

Gary Hendel announced employee of the month:

O Robert Heifner is the October employee of the month. From the first day I met Robert, while I was walking through the kennels, he went above and beyond my expectations of what customer service is. He is dedicated, courteous, and one of the most reliable employees we have at ACS. Robert is an overall pleasure to work with.

Gary Hendel

Brooks Update

- o Brooks opened on Monday and we started out with 25 dogs out there and currently have 60 dogs. At full capacity we can house 100 dogs.
- We currently have a Certificate of Occupancy for a Quarantine Facility and 27 of the 100 are certified to be quarantine kennels.
- O We may want to in the future to house bite dogs out there and this will be a great benefit and we can hold more adoption animals at the ACS facility on 151.
- We are currently changing as we figure out how to work on the shelter.
- o We have a new set of policies and procedures and a couple need to be tweaked to find a better way of doing things.
- O After the first day, we found it to be easier to bring the animals to ACS and then send them to Brooks after the screenings.
- O So it's a work in progress and we will continue to modify as necessary.
- o The bottom line is that Brooks is in operation and it's clean, healthy, and it's got the State's highest certification as an animal shelter.
- O I would be happy to provide a tour to anyone who would like to see the facility.
- o This is a way to solve the irate customers contacts related to strays in the community.
- o If anyone on the Board, who has not attended, please let me know and I will be happy to facilitate the tour.
- One issue we are still struggling with is what animals go to Brooks. This is a tough issue, as each person sees the animals differently. We will continue to work through making the best determination for animals and maybe re-evaluate and if they are adoptable, we will arrange for transportation back to highway 151.
- Sallie Scott Rita Braeutigam has agreed to be the Chair of the Operations Committee
- The deadlines for reports due, we will set dates so everyone knows when to have the reports provided
- Our responsibility as a Board is to advise the ACS Director, the City Council and the public.
- I want complete transparency. The public should be able to ask ACS Board members about

ACS Advisory Board Meeting Minutes

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anything and get an answer.

- o This Board works for those animals in the kennels and out in the streets and I want to ask the Board member why are you on this Board.
- o I'm hoping you will attend the Board meetings and do at least one walk through every 6 months and a walk trough at Brooks as well.
- o I'd like to have the Walkthrough done within 2 weeks after the Board meeting.
- o I'd like to see the Board members attend City Council meetings as well as be present for press conference and support the ACS Director.
- O An Executive Committee will be evaluating the Ad Hoc committees and I recommend creating two new ad hoc committees, reviewing the By-laws, and reviewing the department operating procedures (DOP).
- o In response to Carole Abitz, I will request the website provide dates of S/N clinics being provided on the site.
- o Gary will be sending a letter to the Neighborhood Associations to let them know he would be happy to meet them and provide information on Chapter 5.

5 Citizens to be Heard

Lourdes Campos

- o I live in District 5 and I have seen problems all around town
- o I'm concerned that there are no follow-up with people wanting to volunteer, as I tried and was not contacted back by anyone
- o I also don't think there are educational programs for the schools
- o The districts 1,3,5, and 7 don't get enough attention
- O I think there is a language barrier for those speaking Spanish
- o I don't think you are doing enough in the community and you need to address issues more aggressively.
- You need to go to Churches, schools, and neighborhood meetings, and this is a big concern and an area that needs more focus
- o I think Brooks is a waste of money and doesn't need to be there. This money can be used to educate people.
- o Thank you and I admire the work that has been done.

John Bachman

- o I've sent an outline to this presentation to many Council members
- O People have to realize that 'No Kill" 2012 is dead and we have no ideas of how to get to this point in the next year and 3 months
- O We need to increase spay/neuter and adoptions to get where we want to be
- o The only think I've seen change is getting Brooks to be able to get Brackenridge
- o The funds used for Brooks, could have been used to address more adoptions in the community
- o 80 percent of the 240 animals will be dead from the daily list provided to rescuers within 3 days.
- Thank you

6 Committee/Standing Committee Announcements

Selection of next Walk Though participants - Mona Thaxton and John Bellett

- Shelter Walk Through Report: Rita Braeutigam Report Attached
 - Due to busy schedules, Randy and I conducted the walk through separately and then compared notes.
 - o The lobby are was busy, but operating in an efficient manner and customers were being helped quickly.
 - o The cattery was very clean and was ready to open on time. There were 15-20 empty cages and there were cats in the play area.
 - Both stray kennels were full, but very clean. They were processing animals from a swep as well as owner surrenders. Employees were out and ready to help people coming in. Almost every employee was wearing a name tag.
 - O The puppy kennel was about half full and was clean, but di not have toys. There were no blankets and it was still very loud in this area.
 - o EBI was finished for the day and very clean.
 - O Trucks that were not being used were clean except for one that had snack wrappers in the cab
 - o The clinic was dirty; especially the prep and recovery areas. In the prep room, the tables were not clean and the floor was dirty. There was gauze laying on the floor even though there were trash cans available for medical waste.
 - o The recovery room was clean, but the floor wasn't. A professional cleaning service should be brought in to clean the floor in the clinic.
 - The daily cleaning done by staff seems to be inadequate.

O Some of this may be attributed to the floor texture; however, since it's the clinic, cleanliness of vital.

Subcommittee Reports

Rita Braeutigam

Adoption-Live Release Committee Status - Report Attached

- o Our intake was 2,661
- Live Release 633
- o Intake was the highest month in FY 2010
- o Healthy and treatable Euthanasia was the highest this month in the fiscal year.
- O We're pleased that the Brooks Development Authority has agreed to allowing representative of rescue groups and adoption agencies, as well as making provisions for private citizens, to walk the kennel by appointment.
- We also established an email process where any citizen re representative of rescue and adoption groups could email their interested in an animal to be adopted, rescued, or returned to owner and have it held for them.
- o Conversation related to the hours of the day adoptions are taking place occurred between Gary, Bill, and Dr. Espy, Sallie Scott.
- O Conversation between Rita, Carole, Gary related to the percentage of the euthanasia rates and they fact they numbers don't add up to 100%.
- O Conversation between the entire Board on the Transport Program and photos of animals recently adopted through this program.

7. Consortium of Partners Report

Gavin Nichols (Report Attached)

- O Talk About It! Grass roots events continued in Council Districts 1-6.
- o Two block walks were conducted in September to promote the clinics and 800 houses were visited (are typically held in the area where the clinics are to be held).
- Alamo Bully Breeds United presented a Pet Talk to a group of homeowner association leaders at Laurel Heights United Methodist Church and the "Talk About It" group also attended the Harlandale Civic parade
- o 3,991 surgeries were performed in September at our high-volume, low cost spay/neuter clinics. This was 657 more than September 2009.
- A total of 45.215 surgeries were performed in FY 2010; 7,497 (20%) more than in FY 2009.
- Work began in September with the Standardizing of Laws Committee. The team is working to standardizing laws across Bexar County among the municipalities in Bexar County and With Bexar County itself.
- o The consortium met on September 8th and our next meeting is scheduled for November 10th.
- O Conversation related to October 30th event to be held at City Hall.

8. AAPAW Report

Sallie Scott – (Report Attached)

- o 1993 adoptions have been completed since 12/07 and we have 17 more to reach our goal of 2010 adoptions in 2010.
- o This last weekend there were 99 adoptions (84 dogs and 15 cats) since AAPAW began organizing mega adoption events.
- O AAPAW attended the Home and Garden Show in September and AAPAW has been invited to participate again next year 23 adoptions were completed.
- O The total adoptions at AAPAW events in September were 149 (123 dogs and 26 cats).
- Some upcoming events: 11/10 Whole Foods Market Community Giving Day with 5% of sales going to AAPAW, 11/13-14 PetSmart on 35/Walzam, 11/20-21 Petco on Bandera store Grand Re-opening, and 12/11 Lifetime Fitness at the Rim Open House.
- o The AAPAW Board has determined the strategic focus on 5 areas: adoptions, support of rescue activities, membership and volunteer development, fundraising, and website development.
- O We expect to have a "soft" website launch this month.

9. Friends of Animal Care Services

Sallie Scott - (Report Read)

- O During the last month, members from FACS Board has been meeting with prospective donors and those who have contacts with prospective donors for the offsite adoption center in Brackenridge Park.
- o The projected building size and respective plumbing needs for the Education building to be located at Brackenridge Park is being determined. After talking with Bill Hensley with CIMS, it has been determined it would cost about \$1.1 Million

- dollars to replicate this building and is about 4800 square feet.
- FACS wrote a grant to the Pedigree Foundation for outreach funding for Animal Care Services.
- O A PowerPoint Program regarding "The Link" between cruelty to animals and people, designed for law enforcement officers is in progress. Upon completion, FACS has been invited to show it to SAPD officers receiving continuing education.
- o Gary Hendel in conjunction with FACS has developed an enhanced animal cruelty investigation program budget for potential private funding by donors who have expressed interest in this area and will be presented to them this fall.
- Mona Thaxton I'd like to thank Gary Hendel and Laura Cantu for providing statistics for an outreach grant to the Pedigree Foundation.

10. Special Board Briefings and Discussion

Laura Cantu (FY 2011 Outreach Ideas and Department Goals - Presentation)

- o The department has created a set of goals and outreach ideas for FY 2011.
- o The department is committed to focusing on: healthy humane shelter, appropriate medical care, expanding community vaccination & spay/neuter, reducing euthanasia, and working towards no kill.
- O We've broken goals down by division to focus on a few specific items.
- o We accomplished 2924 adoptions if FY 2010 and have a goal of 3200 for FY 2011.
- o We rescued 2857 animals in FY 2010 and have a goal of 3000 in FY 2011.
- o We returned to owner 1559 in FY 2010 and have a goal of returning 1900 in FY 2011.
- o In FY 2010 a total of 600 educations presentations were presented and we our goal is to duplicate this again this year.
- Our volunteer program produced 12,695 hours in FY 2010 and in FY 2011 we have focused our goals to increase to 15,000
- Our donation goals have been raised from \$54,900 to \$75,000 and to do this we are working on a "Grand Challenge" to target 100 local companies in the community to donate \$1000 each and contribute volunteer hours to raise money for a new adoption van for the department.
- o Conversation between Laura Mona, Carole, Sallie related to Grants.
- o Conversation between Gary, Laura related to our spay/neuter goals and referenced the \$500,000 provided by City Council.
- o In Fiscal our hopes is that the Calls for Service will decrease with the Brooks site opening, but left it as it was in the past year.
- Some on-going projects within the department include: Executive Report (Standardized Monthly Report), Sector Deployment for ACOs, Transport Program, Offsite adoption events, and our On-Line Licensing Program, and since January we have been implementing about 50-100 licensing per day into the system and we plan to implement this program very soon.
- o Future programs Vet Partnership Program, Brackenridge Project, City Employees initiatives (to provide information to COSA employees on the importance of S/N).
- o GIS analysis and mapping to assist the department to target hot spots in the City.
- Regional Training has been conducted in our facility and we plan to offer training to other cities in Texas to come to our facility.
- Conversation related to goals between Laura, Charles Pruski, and Gary Hendel.
- o Gary Hendel I would like to include our response times for Calls for Service to be included in our stats.
- o Conversation between Gary and Carole Abitz related to Calls For Services and why we left our number at 83,000
- O Conversation between Rita, Gary, Bill and Laura related to the adoptions goals and the fact we should be more aggressive with our goals.

11. Directors Report

Gary Hendel (Report Attached)

- o A letter went out to 400 homeowner associations related to licensing and responsible pet ownership
- o I've purchased screen time with Santikos Movie Theater located at the Rim to Palladium and we will be on every showing of every movie for 6 ½ months to promote licensing and spay/neuter. A link has been provided for donations to be submitted to FACS since they have the donation capability.
- O Discussion between the Board on how this idea came about.
- o This will cost \$7000 for the time; however, our goal is that we will receive donations exceeding the amount to pay for the ad.
- O Since it will be 6 months long, we have a few different messages which will be provided to be run on the screens.
- o It scheduled to begin in mid November and our slide will come up for every movie.
- o I believe I can raise \$10,000 per month at the Palladium Theater.
- O Charles Pruski Is there a way to track or evaluate the donations.
- O Gary Hendel Yes there is a way and I will send out a notice and every month I will provide an update on how we are doing. Either way it's a great way to get the educational information out.
- We are trying to make our facility a Regional Training Facility and on November 5th there is a Dangerous Reptiles class which will be held at our facility and anyone who wants to attend, please let me know.

- o Brackenridge item will go to City Council on November 4th for the approval of Jackson Ryan to be selected as the architect.
- o We've been able to replace some personnel and promoted Danni Alcantara to become an ACO.
- o We are still without a Fiscal Operations Manager and I'd like to thank Laura for assisting with the fiscal responsibilities.
- O We are down to the final two for the Field Operations Manager Positions.
- o Conversation related to quarantine facility at Brooks between Gary, Dr. Espy, and Rita.
- o Conversation related licensing between Erik Walsh, Gary, Carole and the waiving of fees for the remainder of the year.
- o Dr. Espy I strongly encourage ACS to keep Dr. Strong somehow. I realize her contract has expired, but she knows the people and practices good medicine. Anything we can do to keep her we need to do. Let's try to allocate some money to keep her.
- o Conversation between Sallie, Rita, Gary, Dr. Espy related to Dr. Strong and the need to keep her.

12. Next Meeting Date			 	_		
November 17, 2010	 	 	 		 	1768 ····

13. Adjourn

The meeting adjourned at 8:17 p.m.



4710 State Highway 151, San Antonio, TX 78227 210.207.6650 Fax 210.737.6995 www.sanantonio.gov/animalcare www.saacs.net



EMPLOYEE OF THE MONTH NOVEMBER 2010

EMPLOYEE of the Month

October

Tom Stowers is an Animal Care Officer with three years of valuable animal care experience. He is dedicated, courteous and a reliable employees at ACS. He has taken numerous challenging jobs at ACS to include working hard for a month during the hottest part of the year at the Brooks Facility to get it ready for new dog acceptances, worked with the spay/neuter van transports, volunteered in learning changes in chameleon and has recently volunteered to assist as interim supervisor for Field Operations during David Narvaez's Hiatus. He has fantastic customer service skills and is an overall pleasure to work with.

ACS Advisory Board Walk-Through Report November 2010

Board Member: John Bellett

Date and Time: Thursday 11/04/2010 at 2PM

<u>Overall Observations</u>: Excellent. Place looks and feels better than I have ever seen/experienced before. Lots of activity by both staff and volunteers. Good attitudes, HELPFUL, caring — customer service much improved. All staff and volunteers I interacted with were friendly, professional, and seemed to be enjoying their jobs. Can't say enough GOOD things.

<u>Lobby/Rescue office/ Volunteer Center/Adoption Area/Common Areas:</u> Postings at gate look good – except some were out of date (flyer for events in Mid-October). Stray Cat policy flyer box in lobby empty. Saw surveys all around – what are results so far? Stats board in rescue office looks good – except was not updated for November.

<u>Cat Area:</u> Only 1 cat in outside/inside free roaming cat area. LOTS of cats and kittens in main cat area. Staff could not tell me how or when cats are chosen from main cat area to be moved to indoor/outdoor area.

<u>Kennels 1-4:</u> Did not go into kennel 2. Staff around in all kennels. Greeted very well by Serwin Alexander in kennel 4 – very helpful and friendly. Another kennel 4 worker was helping several other potential adopters and even was giving one of them websites and took them to the back to write down information about Pet Harbor, etc.

EBI: Done for the day.

<u>Barn:</u> Happy pigs – excellent made swamp area created for them. Horse in Barn area and horses in fenced area between the kennels.

Walkthrough Report for Southside Facility

done by Sallie Scott Thursday, November 4, 2010

Debbie DeGuzman was there overseeing the care of the animals. I was told that this position will be rotating among the specialists.

- * Kennels were clean
- * Kurunda beds were provided
- * Clean water was provided in the runs
- * Observed two employees cleaning
- * Saw newly planted trees near the kennels
- * Trench drains needed to be disinfected (acknowledged by Gary Hendel)
 This needs to be added to the operating procedures at this facility
- * Sheets were provided for some of the dogs for comfort
- * Sides of the kennels were up but needed to be closed that night since the temperature was to drop into the '30s.
- * Cleaning the sides that are closed needs to be added to the operating procedures for this facility
- **★** Dogs for transport were observed (Transport dogs not in tier criteria)
- * Everything in rooms appeared in order
- * Dogs were in good health except small puppy (bite case), but was provided extra food.
- * Since the shelter is deep into Brooks, I have now figured out how to easily get there.

Operations Report October 2010

The Operations Committee had two issues to address in the month of October.

Food Storage

For a period of over three weeks the food storage shed has been infested with bugs that are getting into the paper Science Diet dog food bags. Bugs are visibly on the bags with larva on the bags, also. The black bugs are crawling on the floor and over the bags. Staff has been checking each bag before it is emptied into the food containers that are kept in the kennels. Food that is given to foster groups is being chosen based on how many bugs and larva are on the outside of the bags.

For three weeks the weekly delivery has been added to the shed only to have those bags crawling with bugs and larva, also. After three weeks the weekly food delivery is being stored in another area. The shed, however, still contains many food bags and hundreds of bugs.

The committee's recommendation is to purchase food storage containers that have a tight seal to prevent bugs from getting into the food. We also recommend that the storage shed be sprayed to kill all bugs and that the food currently in the shed be examined.

Spay Neuter Van

ACS provides spay/neuter services for dogs and cats in neighborhoods that have the greatest need through our mobile van. On Wednesday, November 3rd, our mobile clinic was at the Frank Garrett Center on 19th St. and Culebra which is deep on the Westside of San Antonio. When a colleague arrived at the location there were no clients only staff. At the end of the day it was reported that only 3 clients showed up that day. It was reported that it was the first visit to that location and in two other instances on first visits the numbers were low- one pet at one location and five at another location. Future visits to these locations were much better. It is very costly to send the mobile clinic out for a few animals. More importantly spay/neutering is the way we are will reach no kill. The committee feels that it is incumbent upon ACS to make the most of every visit in the neighborhoods with our mobile van.

The committee's recommendation is to have staff review the effectiveness of current advertising of our mobile clinic locations so we can maximize our efforts in the community.

San Antonio Area Foundation ACS AB Adoption Committee Status Oct 2010

1. October Statistics

Intake	Live Release	Healthy & Treatable Euthanasia	Unhealthy Untreatable Euthanasia	Total Euthanasia	Live Release Pct	Euthanasia Pct
2,298	588	600	970	1,570	25.6%	68.3%

Total Adoptions:

316 (Up 33 (12%) over previous month) -4^{th} monthly increase in a row!

Total Transfers: Total RTO's:

170 (Down 65 (27%) from previous month) 102 (Down 3 (3%) from previous month)

Total Offsite Adoptions: 61

Intake:

2,298 (Down 337 (14%) from previous month)

Healthy & Treatable Intake: 1,328

Healthy & Treatable Live Release Rate: 44.3% Healthy & Treatable Euthanasia Rate: 45.2%

Intake was the lowest month since March 2010. As a result, Euthanasia was also the lowest since March 2010. All statistics except U/U Euthanasia and Euthanasia pct are higher than the FY 2010 monthly averages.

2. The Live Release team met on November 4th.

- a. The team discussed goals for FY 2011 and how those goals can be exceeded.
- b. Finding the funds to acquire an Adoption truck is a high priority. Getting an adoption truck to retail centers in FY 2011 is our highest priority. We are determining if the trailer, and also the Mobile Clinic, can used to transport dogs between the Highway 151 and Southside shelters can be used for adoption purposes on the off days.
- c. We discussed issuing a "final euthanization list" of the animals scheduled for euthanization. This would be a daily email with the dogs and cats likely to be euthanized two days later. This purpose of this email would be to see if rescuers and individuals might want to rescue a dog or cat if they knew it was about to be euthanized.
- d. Sunday adoptions have been very unsuccessful. We will estimate the cost of keeping the Highway 151 shelter open to the public, with the full capability of doing adoptions and returns to owners on Sundays.

Friends of Animal Care Services Report to the ACS Advisory Board November 17, 2010

Recognized by the San Antonio City Council by resolution, Friends of Animal Care Services will be featured in ads to be run on 19 Santikos screens at the Rim prior to every show on every screen.

Each ad speaks of the huge problem with roaming animals and emphasizing that \$100 will neuter 4 cats or 2 dogs. Viewers are asked to donate online at www.friendsofanimalcare.org, asking them to be part of the solution by lending a paw.

Because Friends of Animal Care Services is raising funds to build the education building at the Pet Center in Brackenridge Park, Sallie Scott attended the Thursday, November 4th City Council meeting where City Council approved the design funds and Jackson Ryan architects from Houston.

The Design Committee met on Wednesday, November 10th with Jackson-Ryan architects about the design of the Center. As soon as a rendering is provided, it will enable fundraising efforts to proceed more effectively.

Mika, the black lab mix poster dog for "The Link" between animal abuse, child abuse, and domestic violence will be returning to the orthopedic specialist to determine when she will undergo surgery on her broken leg.

We continue to sell the paw pendant as a fundraiser and meeting with potential donors.



Consortium Animal No Kill Progress Report October 2010

1. INCREASE COMMUNITY AWARENESS AND OWNER RESPONSIBILITY

Awareness campaign

Talk About It! grass roots events continued in council districts 3 and 4.

- The Alamo City Bully Breeds United led a Pet Fiesta on Oct 3rd at Mission San Jose Parish. In addition to their pet talk and weight pull demonstration, there was a blessing of animals in honor of the Feast of St. Francis of Assisi, a performance by D&D K9 Concepts, and a speech by Councilwoman Jennifer Ramos. AAPAW also had a table at the event.
- The Pet Pawchanga was held at Mateo Camargo Park on Oct 23rd. This was on National Pit Bull Awareness Day and the event was led by San Antonio Big Dawgs.
- The Alamo City Bully Breeds United led a Pet Fiesta on Oct 24th at the Quarry.
- The Mayor's Howl-O-Ween Pet Fest was held at City Hall on Oct 30th. This event featured adoptions, a spay/neuter clinic conducted by SNAP, and a Pet Fiesta led by ACBBU.
- ACS conducted mobile clinics at Mission San Jose and Yates Community Center on Oct 3rd and 9th.
- SpaySA conducted a MASH clinic at Highlands High School on October 16th and performed 36 spay/neuter surgeries.
- 19 surgeries were performed at the SNAP mobile clinic at the Mayor's Howl-O-Ween Pet Fest on Oct 30th.

A total of 98 surgeries were provided at these grass roots spay/neuter clinics in October. Through the end of October, 376 free surgeries have been provided in these grass roots clinics.

Block Walks were conducted on October 2nd, 9th, and 30th to promote the grass roots clinics and 900 houses were visited and left with the Talk About It! bilingual door hangars.

II. REDUCE THE NUMBER OF STRAYS/HOMELESS ANIMALS

Spay/Neuter

The spay/neuter statistics have not been received from all high-volume clinics by the deadline for this report. They will be provided at the ACS AB meeting.

Pet Retention

III. PROMOTE BEST PRACTICES AMONG ALL ANIMAL CARE ORGANIZATIONS

IV. IMPLEMENT EFFECTIVE PUBLIC POLICY AND ORDINANCES

Work began in September with the Standardizing Laws Committee. This team is working on standardizing laws across Bexar County—among the municipalities in Bexar County and with Bexar County itself.



V. SECURE NEEDED HUMAN AND FINANCIAL RESOURCES

Fundraising

Work began in September with the Fundraising Committee. The first action will be to create a newsletter and letter campaign, beginning with the corporations and institutions that were invited to the Executive Breakfast held on August 31st.

VI. FOSTER DEVELOPMENT OF CONSORTIUM OF PARTNERS

Consortium

The Consortium met on November 10, 2010. The next meeting will be February 9, 2011. Dr. Laura McKieran has retired from the Consortium. Chris Bellows of SeaWorld will be the new Community Co-Chair.

Alamo Area Partners for Animal Welfare (AAPAW) Report to the Animal Care Services Advisory Board November 17, 2010

AAPAW members have been reviewing the Animal Rescue Policy of Animal Care Services and providing feedback.

Two adoption events in October = 112 dogs and 16 cats adopted

Upcoming adoption events for rest of 2010:

Sat-Sun, 11/13-14:

PetSmart @ IH35/Walzem - the 2010th pet should

be adopted at this event

Sat-Sun 11/20-21:

Petco @ Bandera/1604

Sat 12/4:

Petco @ 410/San Pedro across from North Star

Mall

Sat 12/11:

Life Time Fitness @ The Rim

The Adoption Committee is working on filling the 2011 calendar with events and the goal is to have 25-30 events in 2011 and increase adoptions through AAPAW events by 50% over 2010 to help offset the increased intake at Brooks. Ten events are already on the calendar – several are multi-day events.

Special event:

Wed, 11/10/10

Community Giving Day for AAPAW at Whole Foods Market in The Quarry. 5% of sales to be donated to

AAPAW which was a great success by netting

\$3,341.

City of San Antonio Department of Animal Care Services Director's Report November 17, 2010

Brooks City Base Kennel Project

The Brooks Kennel Project opened as scheduled on Monday, October 18th to accept animals. To date, ACS is housing about 34 animals at the facility.

Brackenridge Adoption Facility

The architectural firm Jackson & Ryan was selected to design the facility. C ity Council approved the project on November 4th. A kickoff project meeting with the architects has been scheduled for Wednesday, November 10th at ACS.

Personnel

The following positions have been filled within the last couple of weeks:

- Jeanne Martinez was selected for the Field Operations Manager position; Awaiting background screen results. Plan to start in mid December.
- 2 Animal Care Officer positions were approved by CM posting internal only.
- 1 Animal Care Officer position request was submitted to director for approval on November 5th.
- 1 Veterinary Technician submitted to JPAC on October 19th.
- 1 Animal Care Representative position request was submitted to JPAC on October 19th.
- 1 Animal Care Attendant was approved by CM. ACS is requesting to in-lieu to an Admin Associate position.

Animal Care Services Surgical Statistics - Fiscal Year 2011

Ma) Ma) Ma)	T & Apr	A	Mar Tot	Mar	3	Feb et	Febi Febi	Feb 근	2000 2000 2000 2000	Jan.	Janu	Janu	Jan Jan		Total	Deo	Dec Dec			Novem Total	Nov	Nov	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	쥖	oct o	octo Octo	၀	SA /	ľ
MEY May 1-7 May 8-14 May 15-21	April 10-16 April 10-16 April 17-23 April 24-30 Total Surgerles	April April 1-2	March 20-2b March 27-31 Total Surgeries	March 6-12 March 13-19	ireh	ebruary 20-28 Fotal Surgeries	February 6-12 February 13-19	February February 1-5		lanuary 30-31 Total Surgeries	Jary 23-29	January 9-15	January		al Surgeries	ember 29-25	<u>ب</u> ب	December December 1-4		2 6 8	November 14-20	Vovember 1-6		Total Surgeries	ber 17-23 ber 24-31	October 3-9 October 10-16	October 1-2	STYLE SHEVICES	
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	October November December January February March April May June July August September Total Surgeries		September 1-3 September 4-10 September 4-10 September 11-17 September 18-24 September 25-30 Total Surgeries	August 1-6 August 1-13 August 14-20 August 21-27 August 28-31 Total Surgeries	July 1-2 July 1-2 July 3-9 July 10-16 July 17-23 July 24-31 Total Surgeries	May 22-28 May 29-31 Total Surgeries June June 1-4 June 19-15 June 26-30 Total Surgeries
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Animal Care Services Field Citations - Fiscal Year 2010

0												AR	DANGEROUS DOG NOT WEARING A COLLAR
1													CAT BITE
2												2	FAILURE TO PAY QUARANTINE FEES
0													DANGEROUS DOG NOT ENCLOSURE
0													POOPER SCOOPER
0										<u> </u>			ANIMAL WASTE
0													RESTRAINT
21												21	NOT WEARING TAGS
0													UNSAFETY OF AN ANIMAL
0													EXHIBITION OF ANIMALS
0													COLONY PERMIT
0													KEEPING LIVESTOCK IN THE CITY LIMITS
0													DESTRUCTION OF PROPERTY
2												2	CONCEALING OF A BITING ANIMAL
0		×											NO SHELTER
شو													LIVESTOCK PRMIT
3												3	INTERFERENCE
3												3	TETHER
1													MEDICAL ATTENTION
1													OUTDOOR CATS
0													CRUELTY
2												2	SELLING OF ANIMALS
7			*******				. —					7	ANIMAL
U												,	FAILURE TO QUARANTINE A BITING
пС											1	л	I ITTER PERMIT
5 6												6	EXCESSIVE ANIMAL PERMIT
43												43	DOG BITE
103											7	96	RUNNING FREE OF RESTRAINT
77											7	70	LICENSE
0													INTACT PERMIT
156											7	[149	RABIES
lotals	Sep-11	Aug-11	Jul-17	Jun-11	Way-11	Apr-11	Mar-11	Nov-10 Dec-10 Jan-11 Feb-11	Jan-11	J Dec-10		01-10	*
								7				3	

DANGEROUS DOG NOT LICENSED FAILURE TO MEET REQUIREMENT FOR DANGEROUS DOG SELLERS PERMIT FAILURE TO REPORT A BITE BARKING DOG LIVESTOCK WITHOUT SHELTER NO WATER
PET SHOP LICENSE Total Citations 2 437



City of San Antonio - Animal Care Services Asilomar Report 10/1/2010 To 10/31/2010.



Begi	nning Shelter Count: 523	LIVE RE	LEASE: 32	.44%
	INTAKE (Live Dogs & Cats Only)			
	From the Public	Dogs	Cats	Total
	Healthy	804	351	1155
	Treatable-Rehabilitatable	113	25	138
	Treatable-Manageable	216	99	315
	Unhealthy and Untreatable	369	270	639
В	Subtotal Intake from Public	1502	745	2247
	Incoming Transfers from Organizations within Community/Coalition			
	Healthy	0	0	0
	Treatable-Rehabilitatable	,0	0	0
	Treatable-Manageable	0	0	0
	Unhealthy and Untreatable	0	. 0	0
С	Subtotal Intake from Organizations within Comm	0	0	0
-	Incoming Transfers from Organizations outside Community/Coalition			
	Healthy	0	0	0
	Treatable-Rehabilitatable	0	0	0
	Treatable-Manageable	0	0	0
	Unhealthy and Untreatable	0	0	0
D	Subtotal Intake from Organizations outside Comm	0	0	0
	From Owners/Guardians Requesting Euthanasia			
	Healthy	1	O _i	1
	Treatable-Rehabilitatable	0	0	0
	Treatable-Manageable	2	1	3
	Unhealthy and Untreatable	44	3	47
E	From Owners/Guardians Requesting Euthanasia	47	4	51
F	Total Intake [B+C+D+E]	1602	758	2360
G	Owner/Guardian Requested Euthanasia (Unhealthy&Untreatable Only)	44	3	47
н	Adjusted Intake [F-G]	1558	755	2313

OUTCOME

ADOPTIONS (Only dogs and cats adopted by the public)

Involving Dogs and Cats from Animals Control and Traditional Shelters

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

	Unhealthy and Untreatable			
I	Total Adoptions	262	55	317
	Outgoing Transfers to Organizations within Community/Coalition	1		
	Healthy			
	Treatable-Rehabilitatable			
	Treatable-Manageable			
	Unhealthy and Untreatable			
J	Total Outgoing Transfers to Organizations within	81	1	82
	Outgoing Transfers to Organizations outside Community/Coalitio	n		
	Healthy			
	Treatable-Rehabilitatable			
	Treatable-Manageable			
	Unhealthy and Untreatable			
K	Total Outgoing Transfers to Organizations outside	147	82	229
L	Return to Owner/Guardian	96	6	102
	Dogs & Cats Euthanize			
	Involving Dogs and Cats from Animals Control and Traditional Shelters			
M	Healthy (Includes Owner/Guardian Requested Euthanasia)	348	178	526
N	Treatable-Rehabilitatable (Includes Owner/Guardian Requested Eutha	1	1	2
0	Treatable-Manageable (Includes Owner/Guardian Requested Euth	42	12	54
P	Unhealthy and Untreatable (Includes Owner/Guardian Requested	533	437	970
Q	Total Euthanasia [M+N+O+P]	942	628	1570
R	Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable	46	4	50
S	Adjusted Total Euthanasia [Q-R]	896	624	1520
Т	Subtotal Outcomes [I+J+K+L+S]	1482	768	2250
	Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untrea	table Only)		
U	Died or Lost in Shelter Care	4	6	10
v	Total Outcomes [T+U]	1486	774	2260
	Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untrea	table Only)		

Ending Shelter Count: 456



City of San Antonio - Animal Care Services Asilomar Report 11/1/2010 To 11/12/2010.



Beginning Shelter Count:	460	LIVE RELEASE: 34.35%

INTAKE (Live Dogs & Cats Only)

	INTAKE (Live Dogs & Cats Only)			
	From the Public	Dogs	Cats	Total
	Healthy	328	95	423
	Treatable-Rehabilitatable	49	8	57
	Treatable-Manageable	97	22	119
	Unhealthy and Untreatable	144	76	220
В	Subtotal Intake from Public	618	201	819
	Incoming Transfers from Organizations within Community/Coalition			
	Healthy	0	0	0
	Treatable-Rehabilitatable	0	0	0
	Treatable-Manageable	0	0 .	0
	Unhealthy and Untreatable	0	Ó	0
C	Subtotal Intake from Organizations within Comm	0	0	0
	Incoming Transfers from Organizations outside Community/Coalition			
	Healthy	0	0	0
	Treatable-Rehabilitatable	0	0	0
	Treatable-Manageable	0	0	0
	Unhealthy and Untreatable	0	0	0
D	Subtotal Intake from Organizations outside Comm	0	0	0
	From Owners/Guardians Requesting Euthanasia			
	Healthy	0	0	0
	Treatable-Rehabilitatable	0	0	0
	Treatable-Manageable	0	0	0
	Unhealthy and Untreatable	21	4	25
E	From Owners/Guardians Requesting Euthanasia	21	4	25
F	Total Intake [B+C+D+E]	642	211	853
G	Owner/Guardian Requested Euthanasia (Unhealthy&Untreatable Only)	21	4	25
н	Adjusted Intake [F-G]	621	207	828

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OUTCOME

ADOPTIONS (Only dogs and cats adopted by the public)

Involving Dogs and Cats from Animals Control and Traditional Shelters

Healthy

Treatable-Rehabilitatable

Treatable-Manageable

Unhealthy and Untreatable

	Unhealthy and Untreatable			
I	Total Adoptions	58	19	77
	Outgoing Transfers to Organizations within Community/Coalition			
	Healthy			
	Treatable-Rehabilitatable			
	Treatable-Manageable			
	Unhealthy and Untreatable			
J	Total Outgoing Transfers to Organizations within	43	0	43
	Outgoing Transfers to Organizations outside Community/Coalitio	n		·
	Healthy			
	Treatable-Rehabilitatable			
	Treatable-Manageable			
	Unhealthy and Untreatable			
K	Total Outgoing Transfers to Organizations outside	65	20	85
L	Return to Owner/Guardian	72	4	76
	Dogs & Cats Euthanize			
	Involving Dogs and Cats from Animals Control and Traditional Shelters			
M	Healthy (Includes Owner/Guardian Requested Euthanasia)	155	47	202
N	Treatable-Rehabilitatable (Includes Owner/Guardian Requested Eutha	3	4	7
0	Treatable-Manageable (Includes Owner/Guardian Requested Euth	23	9	32
P	Unhealthy and Untreatable (Includes Owner/Guardian Requested	222	97	319
Q	Total Euthanasia [M+N+O+P]	403	157	560
R	Owner/Guardian Requested Euthanasia (Unhealthy and Untreatable	19	4	23
S	Adjusted Total Euthanasia [Q-R]	384	153	537
Т	Subtotal Outcomes [I+J+K+L+S]	622	196	818
	Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untreat	able Only)		
U	Died or Lost in Shelter Care	3	0	3
V	Total Outcomes [T+U]	625	196	821
	Excludes Owner/Guardian Requested Euthanasia (Unhealthy and Untreat	able Only)		

Kennel Statistics Report Intakes from 10/01/10 to 10/31/10

		CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
CONFISCATE	:	0	0	0	0	1	0	1
	BITE	18	150	0	4	2	18	192
	CRUELTY	2	3	0	0	0	0	5
	DANGER DO	0	2	0	0	. 0	0	2
	EVICTION	3	1	0	0	5	0	9
	POLICE	0	1	0	0	0	0	1
	TOTAL	23	157	0	4	8	18	210
DISPO REQ	отс	0	2	1	0	0	0	3
	OTC OWNE	0	2	0	1	0	0	3
	TOTAL	0	4	1	1	0	0	6
EUTH REQ	OTC OWNE	4	46	0	0	0	1	51
	TOTAL	4	46	0	0	0	1	51
FOSTER	FIELD	0	1	0	0	0	0	1
	отс	2	37	0	19	1	31	90
	TOTAL	2	38	0	19	1	31	91
OB HEAD		4	3	0	2	4	0	13
	TOTAL	4	3	0	2	4	0	13
OWNER SUR	FIELD	0	13	0	0	0	1	14
	отс	17	44	0	7	0	41	109
î 1 1	TOTAL	17	57	0	7	0	42	123
RETURN	FIELD	1	2	0	0	0	0	3
!	отс	1	9	0	1	0	3	14
i	TOTAL	2	11	0	1	0	3	17
SN CLINIC		0	2	0	0	0	0	2
; ; ; s/#	TOTAL	0	2	0	0	0	0	2
STRAY	FIELD	38	474	0	89	10	146	757
1 • 2	NIGHT	21	83	0	66	2	49	221
	OTC	63	222	0	411	0	201	897
	SWEEP 1	1	10	0	1	0	0	12
1	SWEEP 10	0	1	0	0	1	0	2

		CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
STRAY	SWEEP 2	0	3	0	1	0	1	5
	SWEEP 3	0	5	0	0	0	1	6
	SWEEP 5	0	17	0	0	0	1	18
	TOTAL	123	815	0	568	13	399	1,918
TOTAL		175	1,133	1	602	26	494	2,431

Kennel Statistics Report Outcomes from 10/01/10 to 10/31/10

	ann a'	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
ACS		1	0	0	0	0	0	1
COLONY	TOTAL	1	0	0	0	0	0	1
ADOPTION	AAPAW	0	14	0	3	0	16	33
	ACS ADOPT	10	90	0	39	1	113	253
	CARE	0	2	0	0	0	0	2
	OFF SITE	0	16	0	1	0	9	26
	PETCO D	1	0	0	0	0	0	1
	RESCUE GRP	0	1	0	1	0	1	3
	TOTAL	11	123	0	44	1	139	318
DIED		1	1	0	1	2	0	5
	AT VET	0	1	0	0	0	0	1
	ENROUTE	1	3	0	4	1	1	10
	IN FOSTER	1	0	0	0	0	1	2
	IN KENNEL	2	2	0	2	10	1	17
	TOTAL	5	7	0	7	13	3	35
DISPOSAL		0	1	. 0	0	0	0	1
	TOTAL	0 ;	1	0	0	0	0	1
DOA	<u> </u>	2	6	1	6	1	2	18
	TOTAL	2	6	1	6	1	2	18
EUTH	AGE WEAN U	5	21	0	168	0	101	295
	AGE WEAN/M	2	33	0	7	0	7	49
	BEH MANAGE	0	1	0	0	0	0	1
	BEH UNMAN	21	123	0	17	4	6	171
	CON DIS M	3	0	0	0	0	0	3
	CON DIS U	8	33	. 0	106	0	31	178
	INJ REHAB	1	0	0	0	0	0	1
	INJ UNMAN	22 1	87	0	22	1	34	166
	MED MANAGE	0	1	0	0	0	0	1
	MED UNMAN	12	58	0	56	2	39	167
	PREGNANT	0	1	0	0	0	0	1

		CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
EUTH	SWEEP 1	0	2	0	0	0	0	2
A. Carrier and A. Car	SWEEP 10	0	1	0	0	0	0	1
	SWEEP 2	0	1	0	0	0	0	1
·	SWEEP 3	0	3	0	0	0	0	3
:	SWEEP 5	0	11	0	0	0	0	11
	TIME/SPACE	54	311	0	124	0	37	526
	TOTAL	128	687	0	500	7	255	1,577
EUTH ER		6	9	0	6	0	1	22
	TOTAL	6	9	0	6	0	1	22
FOSTER		0	0	0	1	0	0	1
	GANGEL	0	27	0	0	0	4	31
	LIFESAVER	2	21	0	0	0	13	36
	MEDICAL	0	0	0	1	0	1	2
	NURSING	1	1	0	2	0	6	10
	TIME	1	1	0	0	0	. 0	2
	TIME/SPACE	0	0	0	0	0	2	2
W () () () () () () () () () (TOO YOUNG	1	0	0	46	0	10	57
:	TOTAL	5	50	0	50	0	36	141
LIFE	,	0	1	0	0	0	0	1
SAVER	TOTAL	0	1	0	0	0	0	1
LOST EXP	The state of the s	2	1	0	0	0	0.	3
	TOTAL	2	1	0	0	0	0	3
MISSING	STOLEN	0	0	0	0	3	0	3
	TOTAL	. 0	0	0	0	3	0	3
RELOCATE		1	1	0	0	5	0	7
!	TOTAL	1	1	0	0	5	0	7
RESCUE		0	0	0	0	70	0	70
i !	TOTAL	0	0	0	0	70	0	70
RTO		1	31	0	1	0	1	34
!	WALKIN	2	63	0	2	1	1	69
	TOTAL	3	94	0	3	1	2	103
STATE LAB		10	7	0	1	. 6	0	24
!	TOTAL	10	7	0	1	6	0	24
STOLEN		1	0	0	2	0	1	4

		CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
STOLEN	TOTAL	1	0	0	2	0	1	4
TRANSFER	· · · ·	4	8	0	4	0	2	18
	ALAMO HKC	0	1	0	0	0	0	1
!	ANIMAL DEF	0	3	0	0	0	20	23
	AUSTIN BOX	0	3	0	0	0	0	3
	AWSBC	3	6	0	12	0	0	21
	BULVERDE H	0	1	0	0	0	0	1
	DALMATIAN	0	1	0	0	0	0	1
1	DIAMOND D	0	2	0	0	0	0	2
· !	DOBIE RESC	0	1	0	0	0	0	1
	HELOTES HS	0	5	0	0	0	12	17
	HOMEWARD	0	17	0	0	0	18	35
	LONE STAR	0	1	0	0	0	0	1
	RESCUE GRP	0	· 9	1	0	0	5	15
	RUFF	0	1	0	0	0	0	1
<u> </u>	SCAT	2	0	0	0	0	0	2
1	SNIPSA	0	11	0	0	0	0	11
;	SPCA	0	12	0	0	0	0	12
i i	STXPERSIAN	1	0	. 0	0	0	0	1
	TEJAS RESC	1	2	0	0	0	0	3
!	WEIM RESC	0	1	0	0	0	0	1
	TOTAL	11	85	1	16	0	57	170
TOTAL		186	1,072	2	635	107	496	2,498

Kennel Statistics Report Intakes from 11/01/10 to 11/12/10

	Lawrence Control	CAT	DOG	KITTEN	OTHER	PUPPY	TOTAL
CONFISCATE	BITE	4	38	0	3	0	45
	CRUELTY	1	0	0	0	0	1
	DANGER DO	0	1	0	0	0	1
	EVICTION	2	4	0	0	0	. 6
	POLICE	0	3	0	0	0	3
	TOTAL	7	46	0	3	0	56
DISPO REQ	отс	0	1	1	0	0	2
	OTC OWNE	0	0	0	0	1	1
	TOTAL	0	1	1	0	1	3
EUTH REQ	OTC OWNE	4	18	0	0	3	25
	TOTAL	4	18	0	0	3	25
FOSTER		0	1	0	0	0	1
	ОТС	0	2	9	0	3	14
	TOTAL	0	3	9	0	3	15
OB HEAD		2	4	0	1	0	7
	TOTAL	2	4	0	1	0	7
OWNER SUR	отс	4	17	12	0	6	39
	TOTAL	4	17	12	0	6	39
RETURN	отс	0	4	0	0	2	6
	TOTAL	0	· 4	0	0	2	6
STRAY	FIELD	16	233	22	1	109	381
	NIGHT	6	29	10	1	4	50
	отс	21	85	103	1	77	287
	SWEEP 5	0	1	0	0	3	4
: !	SWEEP 6	0	2	0	0	0	2
	TOTAL	43	350	135	3	193	724
TOTAL		60	443	157	., 7	208	875

Kennel Statistics Report Outcomes from 11/01/10 to 11/12/10

		CAT	DOG	KITTEN	OTHER	PUPPY	TOTAL
ADOPTION	ACS ADOPT	4	30	15	1	27	77
	LIFESAVER	0	1	0	0	0	1
	TOTAL	4	31	15	1	27	78
DIED	AT VET	0	0	0	1	0	1
	IN FOSTER	0	0	0	0	2	2
	IN KENNEL	0	0	0	0	1	1
	TOTAL	0	0	0	1	3	4
DOA		0	4	3	0	1	8
	TOTAL	0	4	3	0	1	8
EUTH	AGE WEAN U	0	0	20	0	25	45
	AGE WEAN/M	0	0	7	0	1	8
	BEH MANAGE	0	3	0	0	0	3
	BEH UNMAN	5	42	5	3	1	56
	CON DIS M	1	5	0	0	0	6
	CON DIS U	7	28	30	0	50	115
	INJ MANAGE	0	6	0	0	0	6
	INJ REHAB	0	3	0	0	0	3
	INJ UNMAN	11	43	5	0	5	64
	MED MANAGE	1	8	0	0	0	9
	MED REHAB	0	0	4	0	0	4
	MED UNMAN	5	13	9	0	15	42
	TIME/SPACE	16	139	31	0	16	202
	TOTAL	46	290	111	3	113	563
EUTH ER		0	2	0	0	1	3
	TOTAL	0	2	0	0	1	3
FOSTER		0	9	2	0	1	12
	GANGEL	0	1	0	0	3	4
	MEDICAL	0	1	0	0	0	1
	NURSING	0	0	0	0	3	3
	SPACE	0	0	5	0	0	5

		CAT	DOG	KITTEN	OTHER	PUPPY	TOTAL
FOSTER	TIME	0	1	0	0	0	1
	TOO YOUNG	0	0	6	0	2	8
	TOTAL	0	12	13	0	9	· 34
LIFE	7/.	0	1	0	0	0	1
SAVER	TOTAL	0	1	0	0	0	1
LOST EXP		0	1	0	0	1	2
	TOTAL	0	1	0	0	1	2
MISSING		0	2	0	0	0	2
	TOTAL	0	2	0	0	0	2
RESCUE		0	0	0	1	0	1
	TOTAL	0	0	0	1	0	1
RTO		0	23	0	0	5	28
	WALKIN	4	42	0	0	2	48
	TOTAL	4	65	0	0	7	76
STATE LAB		3	10	0	0	0	13
	TOTAL	3	10 .	0	0	0	13
TRANSFER		0	12	1	0	8	21
	ANIMAL DEF	0	0	0	0	15	15
	AUSTIN BOX	0	1	0	0	0	1
	BEXAR HS	0	11	0	0	1	12
	CUTE N CUD	6	0	Ó	0	0	6
	HILL CNTY	0	1	0	0	3	4
	HOMEWARD	0	9	0	0	6	15
	MUTT RESCU	0	1	0	0	0	1
	RESCUE GRP	0	3	0	0	2	5
	SNIPSA	0	6	0	0	7	13
	WILDLIFE	0	1	0	0	0	1
	TOTAL	6	45	1	0	42	94
TOTAL		63	463	143	6	204	879



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ACS DEAD ANIMAL PICK-UPS REPORTING DATA October 2010

May

iviay	1
DEAD DOGS	1481
DEAD CATS	1139
MISCELLANEOUS ANIMALS	573
TOTAL OVERALL ANIMALS	3193



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ACS VOLUNTEER HOURS REPORT OCTOBER 2010

August

696.75
89.75
235.75
29.75
453.25
4505.05
1505.25 9.41



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STAFF REPORT OCTOBER 2010

For the Month of October 2010 the stats are as follows:

Number of Schools: 13

Professional Presentations: 0

Number of Presentations: 87

Community Events/ Health Fairs: 4

Number of Children: 7,709

Number of Adults: 492

Number of Comic Books on Spay/Neuter distributed: 2,200

The Back to School Health Fairs we issued 183 Animal Licenses.

Schools Scheduled in August so far for the 2010-2011 School Year: 105

For the 2010 - 2011 School Year the Stats are as follows:

Number of Schools Visited: 23

Schools in Bexar County/Surrounding Metro: 1

Professional Presentations: 0

Community Events/ Health Fairs: 8

Animal Licenses issued: 526

Number of Presentations: 145

Number of Children: 12,857

Number of Adults: 1,312

Schools/Health Fairs Visited by Council Districts:

District 1: 3

District 2: 4
District 3: 2
District 4: 2
District 5: 11
District 6: 3
District 7: 1
District 8: 1
District 9: 2
District 10: 0

All of the presentations are primarily focused on Safety around Animals, Responsible Pet Ownership, Spay/Neuter, Animal License and the importance of Microchiping.

Animal Care Services PIO Report--October 2010*

Howl-O-Ween Pet Fest- Working in conjunction with the Mayor's Office and the Talk About It campaign, Animal Care Services helped plan the first annual Howl-O-Ween Pet Fest which was held in front of City Hall October 16th. In addition to several adoptions and more than 50 pet licenses, the shelter was also able to secure widespread media coverage for the event. The Mayor's office has indicated interest in planning additional events with the shelter as a result of the Pet Fest's success.

Forever Pets-Animal Care Services worked exclusively with KSAT TV, the city's top rated news station on a story concerning a local pet shop under investigation for numerous violations. KSAT did a story on the pet store's permit revocation as well as the City DART team investigation of the shop's facility. The owner of the establishment also has non-related cruelty charges pending and ACS will likely continue to work with KSAT on the story as it develops. By fostering relationships with individual reporters and TV stations, the shelter will continue to build up goodwill with local media that can translate into increased coverage for future events and programs.

Transport program-Animal Care Services assisted in the promotion of the shelter's ongoing transport program through an arranged KABB "ratings piece." These highly promoted stories are run during television ratings periods which occur in February, May, July and November. The story ran in the first week of November and the department is going to pitch the story to other media outlets as well for the December transport.

1000th **media "touch"**-Animal Care Services recently made the department's 1000th media touch with a news release on National Shelter Appreciation Week.

Shelter Appreciation Week-Animal Care Services took advantage of National Shelter Appreciation Week to petition for heightened awareness of the department and its programs. Held annually the first full week of November, Shelter Appreciation Week is held to draw awareness to the importance of an animal shelters in communities. ACS used the opportunity to promote shelter programs as well as the importance of responsible pet ownership. WOAI TV did a story on the observance.

Reptile symposium-In an effort to draw attention the shelter's burgeoning reputation as the premier animal control training location in Texas, ACS put out a press release on a dangerous reptile symposium held at the facility. The symposium drew several media outlets as well as members of the public who were hopeful they could attend the State sanctioned continuing education course. Plans are underway to offer similar training courses throughout the coming months including disaster response training.

Animal Care Services generated (18) media stories since the last advisory board meeting October 20, 2010. (5) News releases were issued to local media outlets. *PIO reports include events/information during the time period between advisory board meetings.



AVAYA Phone System Animal Care Services Call Statistics Call Tree System

86.1%	9,425	10,944	October 2010
85.1%	9,071	10,664	September 2010
84.4%	8,174	9,689	August 2010
84%	8,979	10,692	July 2010
83.5%	10,708	12,822	June 2010
85.4%	10,508	12,311	May 2010
86.5%	10,089	11,667	April 2010
to answer. Dhe to budget *	19AT Calls were transferred to 311	1 1	**Ochower 2540_Feb. 2010-
82.4%	9,566	11,608	September 2009
82.7%	8,270	9,995	August 2009
80.7%	8,964	11,110	July 2009
81.3%	9,514	11,696	June 2009
79.1%	9,302	11,763	May 2009
75.9%	6,840	9,014	April 2009
63.6%	5,700	8,967	March 2009
62.4%	4,768	7,647	February 2009
60.0%	5,233	8,728	January 2009
55.4%	4,085	7,373	December 2008
55.0%	3,929	7,147	November 2008
36.0%	2,654	7,370	October 2008
Answer Rate	Answered Calls	Total Calls	Month